

PRODUCT DISCLOSURE SHEET

Dear <Sir/Madam customer name>,

This Product Disclosure Sheet (PDS) is designed to provide you with some key information on your **Product Liability Insurance**.

Other customers have read this PDS and found it helpful, **you should read this too.**

Date: **29/07/2026**

1. What is Product Liability Insurance?

Product Liability Insurance indemnified you against all sums which you are legally liable to pay as damages in respect of bodily injury to any person and loss of or damage to property arising out of claims first made in writing against you during the period of insurance as a result of an accident caused by any product sold and supplied by you.

2. Know Your Coverages / Benefits

As an illustration, for RM 15,000¹ annually, you will receive the following Product Liability Insurance coverage:	
This policy covers :	This policy excludes :
You against all sums which you are legally liable to pay as damages in respect of: • bodily injury (including death or disease) to any person; and • loss of or damage to property arising from accidents caused by anything harmful or defective in any products of your business specified in the Policy Schedule.	• Liability in respect of bodily injury to any person under a contract of service or apprenticeship • Loss/damage to property belonging to or in the care, custody and/or control by you or by any person employed by or working for you • Any unproven, untested and/or prototype products • Defective formulation/design error or specification of any of the products provided for a fees • Pure financial loss such as loss of goodwill or market share. Any remedial professional or other advice or service or treatment given, administrated or omitted by you • Libel or slander • Plagiarism, infringement of plans, copyright, patent, trade name, trademark, service mark or registered design and intellectual propriety rights • Liability which attaches by virtue of an agreement • Exposure/Claim pay out to sanctioned countries (as per Sanction Limitation and Exclusion Clause) Note: This list is non-exhaustive. Please refer to Policy Contract for the full list of exclusions.
The duration of coverage is for one year. You need to renew your Insurance policy annually.	

The benefit(s) payable under eligible policy is protected by PIDM up to limits. Please refer to PIDM's TIPS Brochure or contact Etiqa General Insurance Berhad or PIDM (visit www.pidm.gov.my).

¹ Annual premium is subject to individual assessment.

If you have any questions or require assistance on our Product Liability Insurance, you can:

 Call us at 1-300-13-8888 (Etiqa Oneline)	 Visit us at https://etiqa.com.my/download-documents/enterprise-business	 Email us at info@etiqa.com.my	 Scan the QR code
---	--	--	---

3. Know Your Obligations

For this Product Liability Insurance, the premium may vary depending on the risk assessment and may include the following, as illustrated below:

Gross Premium	RM 15,000.00
Service Tax (8%)	RM 1,200.00
Stamp Duty	RM 10.00
Commission (15%)	RM 2,250.00

All premiums (if applicable) will be subjected to relevant charges or taxes as deemed necessary by the Malaysia tax authorities. It is important to keep any receipt that you receive as proof of payment of premiums.

4. Other Key Terms

a) Non-Consumer Insurance Contract

- Pursuant to Paragraph 5 of Schedule 9 of the Financial Services Act 2013, if you are applying for this Insurance for a purpose related to your trade, business or profession, you have a duty to disclose any matter that you know to be relevant to Our decision in accepting the risks and determining the rates and terms to be applied and any matter a reasonable person in the circumstances could be expected to know to be relevant, otherwise it may result in avoidance of your contract of insurance, refusal or reduction of your claim(s), change of terms or termination of your contract of insurance.
- The above duty of disclosure shall continue until the time your contract of insurance is entered into, varied or renewed with Us.
- You also have a duty to tell Us immediately if at any time after your contract of insurance has been entered into, varied or renewed with Us any of the information given in the Application Form (or when you applied for this insurance) is inaccurate or has changed.

- b) It is important that you inform Us of any changes in your contact details to ensure that all correspondences reach you in a timely manner.

Note: This list is **non-exhaustive**. Please refer to Policy Contract for the full list of terms and conditions.

5. Can I cancel my policy?

Yes. You may cancel your policy by giving a written notice to us. Upon cancellation, you are entitled to a partial refund of the premium provided you have not made a claim during the period of Insurance.

Customer's Acknowledgement*

Ensure you are filling this section yourself and are aware of what you are placing your signature for.

☐ I acknowledge that Etiqa General Insurance Berhad has provided me with a copy of the Product Disclosure Sheet (PDS).

☐ I have read and understood the key information contained in this Product Disclosure Sheet (PDS).

**A customer's acknowledgement of this PDS shall not prejudice his/her rights to seek redress in the event of subsequent dispute over the product terms and conditions.*

Name: _____

Date: _____