

APPLICATION FORM

DETERIORATION OF STOCK TAKAFUL

Etiqa General Takaful Berhad ("Etiqa General Takaful") is licensed under the Islamic Financial Services Act 2013 to transact general Takaful business in Malaysia and is regulated by Bank Negara Malaysia (BNM).

INSTRUCTIONS: Before You provide answers and the declaration in this Application Form, please read the following Important Notice.

Important Notice:

- 1. In this Application Form, the words "I/We", "You"," Your", "Me/Us" or "My/Our", means the Applicant unless the section instructions indicates otherwise.
- 2. Pursuant to Paragraph 5 of Schedule 9 of the Islamic Financial Services Act 2013, if You are applying for this Takaful wholly for the purposes unrelated to Your trade, business or profession, You have a duty to take reasonable care not to make a misrepresentation in answering the questions in the Application Form. You must answer all questions in this Application Form fully and accurately.
- 3. In addition to answering the questions in this Application Form, You are required to disclose any other matter that You know to be relevant to our decision in accepting the risks and determining the rates and terms to be applied.
- 4. Please seek clarification from the intermediary should You not understand any of the terms and conditions, which relate to the benefits and Your duties under the contract of Takaful.
- 5. Please notify the intermediary or Etiqa General Takaful Berhad of any change in Your correspondence address, or other contact details. If You have an enquiry or require further information, please contact Etiqa Contact Centre by calling 1300 13 8888 or +603 2297 3888, or by facsimile to +603 2297 3800, or e-mail at info@etiqa.com.my
- 6. If You have a complaint, dispute or feedback in connection with this application, please contact Etiqa General Takaful Berhad, Complaints Unit via e-mail at complaint_cmu@etiqa.com.my, by calling 1300 13 8888 within Malaysia or +603 2780 4500 from overseas, by facsimile to +603 2785 3093, or by post to Complaints Management Unit, Level 6, Tower B, Dataran Maybank, No. 1, Jalan Maarof, 59000 Kuala Lumpur.
- 7. If You are dissatisfied with the conduct of Etiqa General Takaful Berhad, You may refer to Bank Negara Malaysia via e-mail at bnmlink@bnm.gov.my, by calling 1300 88 5465, by facsimile to +603 2174 1515, or by post to Director, Jabatan LINK & Pejabat Wilayah, Bank Negara Malaysia, Jalan Dato' Onn, 50480 Kuala Lumpur. If You dispute a decision made by Etiqa General Takaful Berhad, You may refer to the Ombudsman for Financial Services via e-mail at enquiry@ofs.org.my, by facsimile to +603 2272 1577, or by post to Chief Executive Officer, Ombudsman for Financial Services Level 14, Main Block, Menara Takaful Malaysia, No 4, Jalan Sultan Sultan Sulaiman, 50000 Kuala Lumpur.
- Please answer the form in black ink using block letters or ticking one (1) of the options, as is applicable.

A. Basic Information								
Company Name								
Company Registration No.			Date	of Company Reg	istration:		No. of Years in Business:	
Service Tax Details (If applicable)	Registration	No.			Serv	ice Tax Registration	n Date	
Occupation/ Nature of Business								
Contact Details	Phone	Mobile:			House:		Office:	
	Fax No.				Email		·	
Address								
	Postcode:			Town:		State	:	
	Bank Name							
Bank Account Details	Account Typ	e		Current	☐ Sa	vings Account E	Effective Date	ā
	Account Nu	mber						

B. Certificate Information							
Period of Coverage	From (dd/mm/yyyy).	To (dd/m	m/yyyy):				
Location of Risk / Territorial Limit			·				
	Postcode: 1	Town:	State:				
	Latitude:	Longit	ude:				
Interest Covered							
Proposer is	Owner L	_essor Le	essee tena	nt of the cold-storage house			
Claims History for the past three (3) years	Year Contri	bution Paid (RM)	Claim(s) Incurre	ed No. of Claim			
Details on Cold Storage House	Room No						
	Area (m2)						
	Height (m)						
	Temperature (°C) Relative Air Humidity (%)						
	Carbon Dioxide (%)**						
	Oxygen (%)**						
	Air Pressure (bar)**						
	In Operation	All year round		months in the year			
	Type Of Insulation Material	Cork	Mineral Wool	Foam Plastic			
	Last Check Date		Last Replacement Date				
	State Alternative Storage Facilities Percentage of Storage:						
	Address:						
	Have these facilities been us	sed in earlier instances	?	Yes No			
Details on Refrigerating Plant	Does a Machinery Breakdow	vn Certificate exists?		Yes No			
	If YES, please specify with wh	If YES, please specify with which Takaful Provider and since when					
	When the refrigerating plant	was first put into opera	ation? (dd/mm/yyyy)				
	•			•			



Details on Refrigerating Plant	Refrigerating capacity remains when cold-storage rooms are fully stored Percent (%):					
	Type of Refrigerant:					
	NH3 Freon 22 Treon 12 Others (Please specify)					
	Pipes carrying refrigerant are located:					
	On the ceiling On the walls On the floor					
	Supervision is done by:					
	By own staff By 3rd party by					
	Maintenance Schedule is:					
	☐ Irregular ☐ Regular at intervals of months ☐ Others (Please specify)					
	Maintenance is carried out by:					
	Manufacturer Lessor Own Staff Maintenance Firm					
Details on Control & Alarm System Device(s) in Place	Description No. of Control & Alarm System					
	Temperature Temperature					
** To be answered only in the case of CA Storage (See item 7	Rel. air humidity**					
below)	CO2 concentration**					
	CO concentration**					
	Air pressure inside the rooms**					
	Is there also an independent calibrated reference thermometer in each cold-storage room? Yes No					
	Check intervals for control and alarm system devices (hours)					
	Description No. of Hours					
	Temperature Temperature					
	Rel. air humidity**					
	CO2 concentration**					
	CO concentration**					
	Air pressure inside the rooms**					
	Are there different arrangements for weekends or holidays? Yes No					
	Do You have any signaling devices installed to show disturbance or failure of the plant?					
	Yes. The alarm is given by: Audib Visibly					
	No. Then, what is preventation action(s) done to prevent losses?					

Details on Control & Alarm System Device(s) in Place (Cont.)	Maintenance Schedule	_	ar at interva	als of month	s	
Details on CA Storage	Can the cold-storage re	ooms be ent	ered and in	spected while in us	e? Yes	☐ No
	Is the condition of the	goods check	ed during s	storage?	Yes	☐ No
Power Supply Details	Is failure of power supp	ply to be Cov	vered?		Yes	☐ No
	Public power supply:					
	By ring main		Und	erground	By single	dead-end feeder
	Laid		Ove	rhead	By double	e dead-end feeder
	Do you have your own	power suppl	y? Please p	provide details of yo	ur power supply	
	Have you encountered hours in the last two (2		nterruption	of more than two (2	2) Yes	☐ No
	Is operational standby which can produce the storage house is fully st	electrical cap				☐ No
	If YES, please provide the details:	he following	Т	otal Capacity:	kW No. of U	nits:
Please update the good(s) to be C	overed:					
Type and Grade	of Goods Stored		Maximum Quantity	No. of Chambers	No-Claim Period (Hours) *	Sum To Be Covered **
* The "no-claims period" is the deteriorate due to a rise in te Certificate and/or failure of pet the specific features of the compared to the second that the specific features of the compared to the second that the second	mperature as a conseque ower supply. The "no-clain old-storage insulation used	nce of damag ns period" de	e indemnifia	able according to the	conditions of a Maci	hinery Breakdown

Table: Specification of Refrigerating Plant

Item No.	Quantity	Description of Items Full description of all items including name of manufacturer, type, cooling capacity, speed, pressure, etc	Remarks gives details of spare units or spare parts available, internal repair facilities, replacement period, etc	Year of Manufacture	Replacement Value State the current cost of replacing the equipment by new equipment of the same kind and capacity plus freight charges, custom duties, costs of erection



C. Beneficial Owner			
Other than the participant and nom receive benefits from this certificate?	inated beneficiary, is ??	there any individual or entity th	nat have control over this certificate or will
Yes No			
(Mandatory if the question above is ans	swered "Yes")		
Name			
NRIC/Passport No.			
Mailing address	Postcode :	Town :	State :
Residential Address (If different from Mailing Address)	Postcode :	Town :	State :
Date of Birth			
Nationality			
Occupation			
Name of Employer			
Contact No.	Home :	Office :	Mobile :
D. Authorised Contact Person(s	s) of Applicant		
		Contact Person 1	Contact Person 2
*Name (As per NRIC or Passport)			
*Gender			
*ID Type Number ID Type (Old NRIC / Birth Cert / Army ID / Police ID / Passport)			
*New NRIC Number			
*Nationality			
*Date of Birth			

*Country of Birth	
*Designation	
*Office Phone Number	
Mobile Number	
Email Address	
*This field is mandatory.	

E. Declaration

- 1. I/We have read and understand the contents of this application, including all notices therein.
- 2. I/We understand and agree that the contract of Takaful that I/We have applied for shall only take effect on the date the contract of Takaful has been issued by Etiqa General Takaful Berhad. I/We understand that the Certificate of Takaful will only be issued following the assessment by Etiqa General Takaful Berhad, and provided that the full contribution has been received by Etiqa General Takaful Berhad. I/We understand that if the initial contribution is paid by cheque, the Certificate of Takaful will only take effect once the cheque has been cleared.
- 3. I/We understand that failure to take reasonable care in answering the questions may result in avoidance of my contract of Takaful, refusal or reduction of my claim(s), change of terms or termination of my contract of Takaful.
- 4. I/We understand that the above duty of disclosure shall continue until the time my contract of Takaful is entered into, varied or renewed with Etiqa General Takaful Berhad.
- 5. I/We understand that I/We have a duty to inform Etiqa General Takaful Berhad immediately that this contract of Takaful has been entered into, varied or renewed, whether any of the information given in this Application is inaccurate or has changed.
- 6. I/We agree to notify Etiqa General Takaful Berhad of any change in my business which would affect the risk profile during the period of Takaful.
- 7. I/We confirm that the intermediary has fully explained the terms and conditions of the contract of Takaful in a language that I/We understand and has presented and provided me with a product disclosure sheet.
- 8. I/We agree that any payment by Etiqa General Takaful Berhad to the account details provided by me in "Bank Account Details" of this Application, will be deemed as full payment and Etiqa General Takaful Berhad shall be released and fully discharged from further liability and demand in relation to the payment. I/We confirm that the bank account details are active and maintained in Malaysia.
- 9. I/We understand that contributions will be subjected to relevant charges or taxes as deemed necessary by the Malaysian tax authorities.
- 10. Personal Data Protection Act 2010 (PDPA)

I/We agree to allow Etiqa General Takaful Berhad to process my personal data, including sensitive personal data, with the intention of entering into a contract of Takaful in compliance with the provisions of the Personal Data Protection Act 2010.

I/We agree that any personal data collected or held by Etiqa General Takaful Berhad, whether contained in this application or subsequently obtained, may be held, used, processed and disclosed by Etiqa General Takaful Berhad to individuals or organizations related to and associated with Etiqa General Takaful Berhad, or any selected third parties (within or outside Malaysia, including medical institutions, reinsurers, retakaful operators, claim adjusters, claim investigators, solicitors, industry associations, regulators, statutory bodies, and government authorities), for the purpose of processing this application, providing subsequent service related to it, and to communicate with me for such purposes.

I/We understand that I/We have a right to obtain access to, and to request correction of any personal data held by Etiqa General Takaful Berhad concerning me. I/We understand that such a request can be made by completing the Access Request Form available at all Etiqa General Takaful Berhad branches or contacting Etiqa General Takaful Berhad via email at pdpa@etiqa.com.my. I/We understand that in accordance with the provisions of the PDPA, I/We may contact the Customer Service Centre at Etiqa Oneline 1300 13 8888 for the details of my personal data and that such information shall only be granted upon verification of my identification.

I/We agree that Etiqa General Takaful Berhad may share my personal data within Maybank Group and selected third parties, as Etiqa General Takaful Berhad deems fit, and I/We may receive marketing communication from Etiqa General Takaful Berhad or from these other third parties about products and services that may be of interest to Me/Us (please tick your choice below).

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Declaration (Cont.)

11. Takaful Aqad

I/We agree to participate in this General Takaful scheme based on the principle of Takaful. I/We agree to pay the contribution on the basis of Tabarru' (donation) for the purpose of mutual support of other participants and upon payment of the contribution to the General Takaful Fund (Fund), I/We am/are entitled to the Takaful cover as per the terms and conditions contained in the Takaful Certificate. Payment of sum covered to participants is payable from the Fund based on the concept of Tabarru'.

This scheme also applies the Wakalah (agency) concept, whereby I/We agree to appoint Etiqa General Takaful Berhad to act on My behalf to invest and manage the Fund. The Fund is collectively owned by the Participants where Tabarru' portion of the contribution is placed for the purpose of takaful. Accordingly, I/We agree to pay the upfront Wakalah Fee (as shown in the Product Disclosure Sheet and the Takaful Certificate) to Etiqa General Takaful Berhad, as a deduction of certain amount from contribution, to cover the expenses of investing and managing the Fund whereby Etiqa General Takaful Berhad shall has the full discretion to waive part of the Wakalah fee.

I/We agree to authorize Etiqa General Takaful Berhad to delegate its rights, duties and obligations to any third party as Etiqa General Takaful Berhad deems fit for the purpose of achieving the objective to invest and manage the Fund, provided that, Etiqa General Takaful Berhad will remain liable and responsible for all such rights, duties and obligations towards Me/Us.

I/We understand that at the end of each financial year, the distributable surplus (if any) from the Fund will be determined annually and will only be payable for annual Certificate. The distribution, if any, makes allowance for contingency provisions, and is subject to the surplus policy approved by Shariah Committee of Etiqa General Takaful Berhad. I/We agree that 50% of the distributable surplus (if any) will be paid to Etiqa General Takaful Berhad for operating and managing the Fund based on the contract of Ju'alah (reward). The balance of 50% will be shared amongst participants whose Takaful certificates have not terminated and who have not made any claim prior to the expiry of their takaful certificates.

I/We further agree that if the surplus or any sum payable is less than Ringgit Malaysia Ten (RM10.00), it will automatically be credited to charitable fund which will be utilized as Amal Jariah on My/Our behalf. The fund will be distributed to eligible recipients as approved by Etiqa General Takaful Berhad's Shariah Committee for charitable purposes.

Definitions:

"Ju'alah" means reward contract in which one of the parties offers specified reward(s) to anyone who will achieve a determined result in a known or unknown period. In relation to the Takaful contract, it refers to the reward given to Etiqa General Takaful Berhad agreed upfront by the Participant and Etiqa General Takaful Berhad for good management of the Fund.

"Tabarru" means contribution, donation or gift. In relation to the Takaful contract, it means Contribution for the purpose of Takaful. This portion is placed in the General Takaful Fund.

"Wakalah" refers to a contract where a party, as principal authorizes another party as his agent to perform a particular task on matters that may be delegated with or without imposition of a fee. In relation to the Takaful contract, this means that the Participant have appointed Etiqa General Takaful Berhad to invest and manage the General Takaful Fund on his/her behalf.

Signature of Applicant / Company's Stamp	Signature of Witness
Date :	Date :
	*Witness must be at least 18 years of age and sound mind

F. Document Checklist

To be completed by Intermediaries

No	Document		Document Availability		
1.	Duly Completed Application Form	Yes		No	
2.	Documentation to support the information needed requested in the Application Form	Yes		No	

Note: This list is not exhaustive, additional requirement may be required if deemed necessary.

G. For Office Use Only					
Source	Channel				
Distribution Channel Name	Distribution Channel Code				