

ENGLISH

## Terms and Conditions for 'Macam-Macam Ada' Campaign

1. This Terms & Conditions shall govern the 'Macam-Macam Ada' Campaign ("Campaign") that is organised by Etiqa Family Takaful Berhad ("the Organiser" or "Etiqa").
2. By participating in this Campaign, the Participants:
  - (a) agree to be bound by the Terms and Conditions;
  - (b) agree that all submissions captured by Etiqa's system within the Campaign Period based on the local date and time shall be accurate and conclusive;
  - (c) agree that Etiqa's decision on all matters relating to the Campaign shall be final and binding on all Participants. No further appeal or further correspondence will be entertained;
  - (d) consent for Etiqa to disclose their particulars to the third party service provider(s)/ authorised supplier(s) including vendors, suppliers, advertising and promotion agencies engaged by Etiqa for the purpose of contacting them during and after the Campaign;
  - (e) authorise Etiqa to publish their names, photos taken or other information provided by him/her for current and future advertising and publicity purposes in any advertising or publicity material relating to the Campaign without any compensation;
  - (f) shall not be entitled to claim for and waive any rights to any compensation against Etiqa nor any of its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Etiqa for the purposes of the Campaign) for any and all loss and damage suffered or incurred by his/her participation in the Campaign whether as a direct or indirect result of the act of amendments, termination or suspension of the Campaign.
  - (g) shall not dispute nor make any oral or written complaints, public announcements or statements on the same whether during or after the Campaign Period in relation to this Campaign.

### Campaign Mechanics:

3. This Campaign will commence on 1 May 2025 at 00:00 AM MYT until 31 July 2025 at 11:59 PM MYT ("Campaign Period"). Entries received outside the Campaign Period will be disqualified and deemed ineligible for consideration of Prizes.

### Eligibility:

4. This Campaign is open to Malaysian citizens, from aged 18 and above only.
5. Participants are automatically enrolled into the Campaign upon successfully signing up for one or more of the following certificates : Etiqa Term Takaful Plus, Etiqa Critical Care Takaful Plus, or OneMedical Takaful during the Campaign Period. For eligibility in the winner selection process, the signed-up certificate(s) must be active (i.e. not lapsed, terminated, or cancelled) and in force at the time of the winner selection and any certificate not in force at the time of winner selection will result in disqualification from the prize draw.

6. Participants must provide accurate and valid contact details. Without accurate and valid contact details such as “Email Address” or “Contact Number” shall be automatically excluded from the entitlement of the Prizes.
7. Etiqa will choose TWENTY-FIVE (25) Winners (“Winners”) randomly via randomiser tool by at the end of the Campaign Period, with witnesses present to observe and attest to the fairness and transparency of the draw. The witness shall certify that the selection process was conducted in accordance with the rules and regulations of the Campaign.
8. The certificates must be in force at the point where the Winners of the rewards are announced and must be subjected to the free look period. Cancelled or surrendered certificates will not be considered as the Winner(s).
9. Members of the Organising Team, including their immediate family members, are not eligible to participate in this Campaign.

#### **Prizes:**

10. The Winners will be rewarded with the following:  
**1x e-Commerce Voucher Worth RM500**  
Limited to twenty-five (25) randomly chosen Winners
11. The Winners are responsible for any and all taxes payable as a result of a Prize being awarded (if applicable).
12. The Winners will be officially notified by Etiqa.
13. The Prize will only be delivered to each Winner once. Any failure to accept or receive the delivery will not be reimbursed and any request to deliver the Prize again will not be entertained
14. The Organiser reserves the right to replace the Prize with any item of equivalent value without any prior notice to the Winners. All prizes are not transferable, refundable, and/or exchangeable for cash, credit, or any other items and will be given on an “as is” basis. No request for change of prizes, or any parts will be entertained.
15. To the fullest extent permitted by law, Etiqa expressly excludes and disclaims any representations, warranties, or endorsements, express or implied, written or oral, including but not limited to any warranty of quality, merchantability or fitness for a particular purpose in respect of the prizes.

#### **Etiqa Privacy Notice**

16. By participating in the Campaign, Participants agree and consent to allow his/her personal data being collected, processed and used by Etiqa in accordance with Etiqa Privacy Notice, which may be viewed on [www.etiqa.com.my](http://www.etiqa.com.my) (“Etiqa’s Privacy Notice”).
17. In addition and without prejudice to the terms in the Etiqa’s Privacy Notice, subject to Participants’ instruction in writing to Etiqa restricting disclosure (if any) for the purposes of marketing activities,

Participants agree and consent to his/her personal data or information being collected, processed and used by Etiqa for:

- (a) the purposes of the Campaign; and
- (b) marketing and promotional activities conducted in such manner as Etiqa deems fit in any media including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet, without further express consent from the Participant. Marketing and promotion activities include but are not limited to the use and/or publication of any details provided in and/or in connection to the entries, interview material as well as responses and related photographs. In this regard, each Participant agrees to co-operate and participate without further express consent and/or payment or consideration, in all reasonable advertising and publicity activities of Etiqa in relation to the Campaign.

18. Etiqa reserves the right to:

- (a) disqualify any non-eligible Participant at its sole discretion from participating in the Campaign;
- (b) withdraw/cancel, suspend, extend or terminate the Campaign earlier in whole or in part, and/or to vary, supplement, add, delete, modify or amend the terms and conditions herein, wholly or in part at its sole discretion, by way of posting on [www.etiqa.com.my](http://www.etiqa.com.my), or in other methods which Etiqa deems practical, by giving reasonable prior notice to the Participants on such addition, deletion or amendment of the Terms and Conditions or termination of the Campaign.

19. Etiqa and any of its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Etiqa for the purposes of the Campaign) shall not be liable and responsible for any direct, indirect, special or consequential loss, damage or injury in any manner whatsoever suffered or caused by Participants (including but not limited to, loss of income, profits or goodwill) arising from or in connection with the Campaign and/or use of the Prize(s); and any default of its obligation under the Campaign due to any force majeure event which include but not limited to acts of God, war, riot, lockout, industrial action, fire, flood, drought, storm, pandemic or any event beyond the reasonable control of Etiqa.

20. The Terms and Conditions shall be governed by and construed in accordance with the laws of Malaysia and the Participants agree to submit to the exclusive jurisdiction of the Courts of Malaysia.