

HOUSEOWNER/HOUSEHOLDER CONTRACT OF TAKAFUL APPLICATION FORM

Etiqa General Takaful Berhad ("Etiqa General Takaful") is licensed under the Islamic Financial Services Act 2013 to transact general business in Malaysia and is regulated by Bank Negara Malaysia (BNM).

INSTRUCTIONS: Before you provide answers and the declaration in this Application Form, please read the following IMPORTANT NOTICE.

IMPORTANT NOTICE:

- 1. In this Application Form, the words "I", "you", "your", "me" or "my", means the Applicant unless the section instructions indicates otherwise.
- 2. Pursuant to Paragraph 5 of Schedule 9 of the Islamic Financial Services Act 2013, if you are applying for this takaful wholly for the purposes unrelated to your trade, business or profession, you have a duty to take reasonable care not to make a misrepresentation in answering the questions in the Application Form. You must answer all questions in this Application Form fully and accurately.
- 3. In addition to answering the questions in this Application Form, you are required to disclose any other matter that you know to be relevant to our decision in accepting the risks and determining the rates and terms to be applied.
- 4. Please seek clarification from the agent should you not understand any of the terms and conditions, which relate to the benefits and your duties under the contract of takaful.
- 5. Please notify the agent or us of any change in your correspondence address, or other contact details. If you have an enquiry or require further information, please contact Etiqa Oneline by calling 1300 13 8888 or +603 2297 3888, or write to Etiqa General Takaful Berhad (1239197-A), Level 13, Tower B, Dataran Maybank, No 1, Jalan Maarof, 59000 Kuala Lumpur, or by facsimile to +603 2297 3800, or e-mail at info@etiqa.com.my
- 6. If you have a complaint, dispute or feedback in connection with this application, please contact our Complaints Unit via e-mail at cmu@etiqa.com.my, by calling 1300 13 8888 within Malaysia or +603 2780 4500 from overseas, by facsimile to +603 2785 3093, or by post to Complaints Management Unit, Level 5, Tower B, Dataran Maybank, No. 1 Jalan Maarof, 59000 Kuala Lumpur.
- 7. If you are dissatisfied with our conduct, you may refer to Bank Negara Malaysia via e-mail at bnmtelelink@bnm.gov.my, by calling 1300 88 5465, by facsimile to +603 2174 1515, or by post to Director, Jabatan LINK & Pejabat Wilayah, Bank Negara Malaysia, Jalan Dato' Onn, 50480 Kuala Lumpur. If you dispute a decision made by us, you may refer to the Ombudsman for Financial Services via e-mail at enquiry@ofs.org.my, by facsimile to +603 2272 1577, or by post to Chief Executive Officer, Ombudsman for Financial Services (Formerly known as Financial Mediation Bureau) Level 14, Main Block, Menara Takaful Malaysia, No 4, Jalan Sultan Sultan Sulaiman, 50000 Kuala Lumpur.
- 8. Consumer education programmes on General Takaful and related topics are available on www.insuranceinfo.com.my.
- 9. Please answer the form in black ink using block letters or ticking one (1) of the options, as is applicable.

INSTRUCTIONS: Please answer all questions in Section A.

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A. INDIVIDUAL DETAI	LS						
Title	Mr	Datuk Seri	Datuk	Dato'	Tan Sri	Tun	Other
	Ms	Datin Seri	Datin	Dr	Puan Sri	Toh Puan	
*Name (As per NRIC/Passport)							
*Date of Birth (dd/mm/yyyy)				Gender	Male	Female	
*ID Type	New NRIC		Old Ide	entity Card	Other		
*ID Number							
*Nationality	Malaysian		Other _		_		
*Marital Status	Single		Married	d	Other		
*Occupation	Manager/Se Executive	enior	Pensio	ner	Self-employed	Housewife	Clerical
	Officer/Exec	cutive	Busine	ss Owner	Skilled Worker	Teacher/Le	cturer Student
	Other						
*Nature of Self Employment							
*Mailing Address							
	Town/City				Postcode		
	State				Country		
*Telephone Number	Mobile			House		Office	
Email Address			- 				

^{*} Mandatory fields to be completed

INS	INSTRUCTIONS: Please provide details of the Building in Section B.							
В.	TAKAFUL RISK DETAILS							
1.	Period of Takaful (dd/mm/yyyy)	From/]/□□□					
2.	Location							
		Town/City Postcode						
		State Country						
3.	Mortgage/Charged	Yes No						
	Name of Bank/Employer							
4.	Type of building	Condominium Apartment Flat Terrace	Other					
		Semi- Studio Bungalow						
5.	Construction	Walls Bricks Concrete Wood Other _		_				
		Roof Concrete Tiles Zinc Other		_				
		Floor Reinforced Concrete Wood Other _		_				
6.	Number of storey for landed building	1 storey 1 ½ storeys 2 storeys 2 ½ storeys 3 storeys	More tha	n 3 storeys				
7.	Year of construction	Rewired in the past 10 years	Yes	No				
8.	Types of extended cover required	Tick (v) if additional benefit is required.						
	with additional contribution	Riot, Strike and Malicious Damage for Building or Contents cover	Yes	No				
		Accidental damage to plate glass for Building cover	Yes	☐ No				
		Rent Takaful under Additional Benefit E of the certificate in excess of the 10% of the Total Sum Covered on Building or Contents						
		The following extended cover is subject to our further assessment.						
		Full theft for Contents cover	Yes	No				
		Subsidence & Landslip for Building or Contents cover	Yes	No				
9.	Outbuildings	Yes No						
	Construction of Outbuildings	Walls Bricks Concrete Wood Other_		_				
		Roof Concrete Tiles Zinc Other_		_				
10.	Type of residency	Owner	Other					
11.	Details of any profession, business or trade carried on in the building or in any portion of the building							
12.	Building will be left unoccupied continuously for more than 90 days in the Period of Takafu	Yes No						
13.	Security measure	All outside doors and windows have locks and deadlocks	Yes	No				
		All outside windows up to three storeys have security grilles	Yes	No				
		All outside access points are covered by CCTV	Yes	No				
		Alarm system and CCTV (if any) connected to 24-hour response service	Yes	No				
		Permanent security guard	Yes	☐ No				

	Detail of any claim(s) you have made, or losses that you have experienced in the last two years, relating to a building and/or contents. Please include location of building					
	and/or contents if not the covered building and/or contents above, nature and cause of claim(s), date of claim(s) and amount claimed					
C. T	AKAFUL RISK SUM COVERED DETAILS					
Buil	ding					
	aful required for the building with details as pro s, gates and fences.	vided in Section B, inclu	ding the value of the buil	dings, land, fixtures and	Yes No	
If the	takaful is required for the building in this applicat	ion, please provide sum	to be covered (RM)			
Con	tent					
the a	aful required for the household good, personal epplicant is responsible legally of every descriptions, any member of the applicant's family and descriptions.	on at the location of the	building provided in Sec	res and fittings for which tion B, in respect of the	Yes No	
	takaful is required for the content in this applicational effects, and fixtures and fittings.	ition, please provide sum	to be covered (RM)	in respect of the	e goods,	
	ify below any item of value greater than five pances, and television set:		to be Covered for conto	ents, except furniture, pianos, o	organs, household	
No	Descrip	tion of item		Sum to be Covered for item (RM)		
Tat	N. Cours Coursed on Contourts					
lot	al Sum Covered on Contents					
INST	RUCTIONS: Please provide us with your bank	account details, for the	purpose of crediting re	fund of contribution or claims	, if any.	
D.B	ANK ACCOUNT DETAILS FOR CREDITIN	G ANY REFUNDS OF	R CLAIM PAYMENT			
Bar	k Name					
Acc	ount Type	Saving	c	urrent		
Acc	ount Number					
Nar	ne as used for Account					
INSTRUCTIONS: Please provide us your Maybank account, credit card or cheque details for payment of contribution. Please only select one (1)						
option.						
	AYMENT METHOD					
I wish to pay my contribution RM Payment date						
By: Cash						
	Cheque (Please cross the cheque and n	nade payable to 'Etiqa Go	eneral Takaful Berhad')			
	Bank Che	eque Number	Cheque Date	Amount (RM)		

	Credit Card
	Cardholder's Name
	☐ Visa ☐ Master Card
	Card Number
	Credit Card Expiry Date (mm/yy)
	RUCTIONS: Please confirm your agreement to the following declarations by signing below. All declarations are mandatory except item 16 w where you must select the option to agree (Yes) or disagree (No)
	DECLARATIONS
1.	I have read and understand the contents of the application, including all notices therein.
2. 3.	I understand that the participation in any extended cover (as identified in Section B, question 8) is not compulsory and is at my sole discretion. I understand and agree that the contract of takaful that I have applied for shall only take effect on the date the contract of takaful has been issued by Etiqa General Takaful. I understand that the contract of takaful will only be issued following the assessment by Etiqa General Takaful, and provided
	that the full contribution has been received by Etiqa General Takaful. I understand that if the initial contribution is paid by cheque, the contract of takaful will only take effect once the cheque has been cleared.
4.	I understand that failure to take reasonable care in answering the questions may result in avoidance of my contract of takaful, refusal or reduction of my claim(s), change of terms or termination of my contract of takaful.
5.	I understand that the above duty of disclosure shall continue until the time my contract of takaful is entered into, varied or renewed with Etiqa General Takaful.
6.	I understand that I have a duty to tell Etiqa General Takaful immediately that this contract of takaful has been entered into, varied or renewed, whether any of the information given in this application is inaccurate or has changed.
7.	I confirm that the agent has fully explained the terms and conditions of the contract of takaful in a language that I understand and has presented and provided me with a product disclosure sheet.
8.	I agree that any payment by Etiqa General Takaful to the account details provided by me in Section D of this Application Form, will be deemed as full payment and Etiqa General Takaful shall be released and fully discharged from further liability and demand in relation to the payment. I confirm that the bank account details in Section D is active and maintained in Malaysia.
9.	I understand that this application is in respect of a building and/or contents occupied solely for residential purposes or residential and domestic office purposes. No manufacturing or deposit or storage of merchandise may be allowed in any portion of the building.
	I confirm that the total sums covered provided in Section C, are not less than the current market value of the building, and/or contents. I understand that the value of platinum, gold, silver articles, jewelry and furs payable under the certificate is limited to one-third of the sum to be
12.	covered for contents. I understand that this contract of takaful does not cover the following, unless specifically mentioned in Section C:
	Deeds, Bonds, Bills of Exchange, Promissory Notes, Cheques, Securities of Money, Stamps, Documents of any kind, Cash, Currency Notes, Bank Notes, Manuscripts, Medals and Coins, Motor Vehicles and Accessories.
	I understand that contributions will be subjected to relevant charges or taxes, as deemed necessary by the Malaysian tax authorities. I understand that the certificate is automatically cancelled unless the full contribution is paid to Etiqa General Takaful within 60 days from
15.	commencement date of cover. I agree to participate in this General Takaful scheme based on the principle of Takaful. I agree to the concept of Tabarru' (donation) for the purposes of mutual support of other participants and with this contribution, I am entitled to the Takaful cover expressed in the terms and conditions of this Takaful contract.
	I agree to pay the Wakalah Fee (as shown in the Product Disclosure Sheet) to you, as a deduction from contributions, to cover the expenses of managing and distributing the General Takaful scheme.
	I understand that at the end of each financial year, the underwriting surplus (if any) from the General Takaful Fund will be determined by Etiqa General Takaful. I agree that 50% of the distributed surplus (if any) will be paid to you as an incentive for operating and managing the General Takaful Fund, the balance of 50% will be shared amongst participants whose certificates have not terminated and who have not made any claim within the financial year.
16.	I further agree that if the surplus or any sum payable is less than Ringgit Malaysia Ten (RM10.00), it will be credited into charity fund which will be utilized as 'amal jariah' on behalf of the participants. PERSONAL DATA PROTECTION ACT 2010
	I agree to allow Etiqa General Takaful to process my personal data, including sensitive personal data, with the intention of entering into a contract of takaful in compliance with the provisions of the Personal Data Protection Act 2010.
	I agree that any personal data collected or held by Etiqa General Takaful, whether contained in this application or subsequently obtained, may be held, used, processed and disclosed by Etiqa General Takaful to individuals or organizations related to and associated with Etiqa General Takaful, or any selected third parties (within or outside Malaysia, including medical institutions, retakaful, claim adjusters, claim investigators, solicitors, industry associations, regulators, statutory bodies, and government authorities), for the purpose of processing this application, providing subsequent service related to it, and to communicate with me for such purposes.
	I understand that I have a right to obtain access to, and to request correction of any personal data held by Etiqa General Takaful concerning me. I understand that such request can be made by completing the Access Request Form available at all Etiqa General Takaful branches or contacting Etiqa General Takaful via email at PDPA@etiqa.com.my . I understand that in accordance with the provisions of the PDPA, I may contact the Customer Service Centre at Etiqa Oneline 1300 13 8888 for the details of my personal data and that such information shall only be granted upon verification of my identification.
	I agree that Etiqa General Takaful share my personal data within the Maybank Group and selected third parties, as Etiqa General Takaful deems fit, and I may receive marketing communication from Etiqa General Takaful or from these other third parties about products and services that may be of interest to me.
	☐ Yes ☐ No
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Signature of Applicant	Date
FOR OFFICE USE	

HQ/Branch Name	Sales Channel Code	
Channel	Sales Channel Name	