

# **PROPOSAL FORM**

## **BURGLARY INSURANCE**

Etiqa General Insurance Berhad ("Etiqa Insurance") is licensed under the Financial Services Act 2013 to transact general business in Malaysia and is regulated by Bank Negara Malaysia (BNM).

INSTRUCTIONS: Before You provide answers and the declaration in this Proposal Form, please read the following Important Notice. Important Notice:

- 1. In this Proposal Form, the words "I/We", "You", "Your", "Me/us" or "My/Our", means the Applicant unless the section instructions indicates otherwise.
- 2. Pursuant to Paragraph 5 of Schedule 9 of the Financial Services Act 2013, if You are applying for this Insurance wholly for the purposes unrelated to Your trade, business or profession, You have a duty to take reasonable care not to make a misrepresentation in answering the questions in the Proposal Form. You must answer all questions in this Proposal Form fully and accurately.
- 3. In addition to answering the questions in this Proposal Form, You are required to disclose any other matter that You know to be relevant to our decision in accepting the risks and determining the rates and terms to be applied.
- 4. Please seek clarification from the intermediary should You not understand any of the terms and conditions, which relate to the benefits and Your duties under the contract of insurance.
- 5. Please notify the intermediary or Etiqa General Insurance Berhad of any change in Your correspondence address, or other contact details. If you have an enquiry or require further information, please contact Etiqa Contact Centre by calling 1300 13 8888 or +603 2297 3888, or by facsimile to +603 2297 3800, or e-mail at info@etiqa.com.my
- 6. If You have a complaint, dispute or feedback in connection with this Proposal, please contact Etiqa General Insurance Berhad, Complaints Unit via e-mail at complaint\_cmu@etiqa.com.my, by calling 1300 13 8888 within Malaysia or +603 2780 4500 from overseas, by facsimile to +603 2785 3093, or by post to Complaints Management Unit, Level 6, Tower B, Dataran Maybank, No. 1, Jalan Maarof, 59000 Kuala Lumpur.
- 7. If You are dissatisfied with the conduct of Etiqa General Insurance Berhad, You may refer to Bank Negara Malaysia via e-mail at bnmtelelink@bnm.gov.my, by calling 1300 88 5465, by facsimile to +603 2174 1515, or by post to Director, Jabatan LINK & Pejabat Wilayah, Bank Negara Malaysia, Jalan Dato' Onn, 50480 Kuala Lumpur. If You dispute a decision made by Etiqa Insurance, You may refer to the Ombudsman for Financial Services via e-mail at enquiry@ofs.org.my, by facsimile to +603 2272 1577, or by post to Chief Executive Officer, Ombudsman for Financial Services Level 14, Main Block, Menara Takaful Malaysia, No 4, Jalan Sultan Sulaiman, 50000 Kuala Lumpur.
- 8. Please answer the form in black ink using block letters or ticking one (1) of the options, as is applicable.

#### A. Basic Information

| Company Name                        |                  |         |  |             |                               |                           |  |
|-------------------------------------|------------------|---------|--|-------------|-------------------------------|---------------------------|--|
| Company Registration No.            |                  | ſ       | Date of Compa                            | ny Registra | tion:                         | No. of Years in Business: |  |
| Service Tax Details (if applicable) | Registration No. |         |  |             | Service Tax Registration Date |                           |  |
| Occupation/ Nature of Business      |                  |         |  | ·           |                               |                           |  |
| Contact Details                     | Phone            | Mobile: |  | Office:     |                               |                           |  |
|                                     | Fax No.          |         |  | Email       |                               |                           |  |
| Address                             |                  |         |  |             |                               |                           |  |
|                                     | Postcode         | :       | Town:                                    |             | State:                        |                           |  |
|                                     | Bank Nan         | ne      |  |             |                               |                           |  |
| Bank Account Details                | Account Type     |         | Current Savings Account Effective Date : |             |                               |                           |  |
|                                     | Account number   |         |  |             |                               |                           |  |
| B. Policy Information               |                  |         |  |             |                               |                           |  |

Etiqa General Insurance Berhad (197001000276) (Licensed under Financial Services Act 2013 and regulated by Bank Negara Malaysia) Dataran Maybank, No. 1, Jalan Maarof, 59000 Kuala Lumpur

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Etiqa Oneline 1300 13 8888



| Period of Insurance  | From (dd/mm/yyyy):   |  | To (dd/mm/yyyy): |                         |                       |  |
|--|--|--|------------------|-------------------------|-----------------------|--|
| State Location of Premise(s) to be<br>Insured<br>If more than one, state all in a separate<br>document   | Postcode :   | Town :   |                  | State :                 |                       |  |
| State Nature/ Description of the<br>Premise(s) (e.g. shop, office,<br>warehouse, factory, etc.)<br>If more than one, state all in a<br>separate document |  |  |                  |                         |                       |  |
| State of Territorial Limit Required  |  |  |                  |                         |                       |  |
| Specification of items/properties to<br>be Insured   | Item No.   | Particulars of Properties to be Insu                         | red F            | Sum Insur<br>Full Value | ed (RM)<br>First Loss |  |
|  |  |  |                  |                         |                       |  |
|  |  |  |                  |                         |                       |  |
| Occupation of the premises(s)  | Are the premises solely occupied by you?   |  |                  |                         |                       |  |
|  | <ul><li>a) If YES; state how long has been occupied by you:</li><li>b) If NO; provide details of other occupants and construction of partitions:</li></ul> |  |                  |                         |                       |  |
| About the Premise(s)   | a) State the con   | nstruction of the premises(s) :                              |                  |                         |                       |  |
| Construction & Fencing   | i. Roof : Reinforced concrete Tiles Others (please specify)  |  |                  |                         |                       |  |
|  | ii. Walls Bricks Others (please specify)   |  |                  |                         |                       |  |
|  | b) Are there any perimeter fencing?  |  |                  |                         |                       |  |
| About the premises(s)  | a) Occupied by You at night and/or during the weekend?   |  |                  |                         |                       |  |
|  | If NO, is there a watchman or other person on duty at night and/or during the weekend  |  |                  |                         |                       |  |
|  | b) Lighted at night and/or during the weekend?   |  |                  |                         |                       |  |
|  |  | nises at any time be left unoccupied<br>en and for how long? | d?               |                         | Yes No                |  |
| About Storage/ Sales Records   | a) Are full recor  | rds of stock and sales kept?                                 |                  |                         | Yes No                |  |

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|                               | b) If NO, would You be able to provide records in the event of a claim?   |  |  |  |  |  |
|-------------------------------|---|--|--|--|--|--|
|                               | a) External doors on ground level<br>Wooded Steel Wooden & Grille<br>Steel & Grille Others (please Specify)   |  |  |  |  |  |
|                               | b) Type of external door for access & exit at basement :  |  |  |  |  |  |
|                               | Glass Panel Metal Grille Glass Panel & Grille Others (Please specify)   |  |  |  |  |  |
|                               | c) Are external window on ground level protected by metal grille?   |  |  |  |  |  |
|                               | d) Is window or opening at toilet on ground level protected by metal grille   |  |  |  |  |  |
|                               | e) Any skylights?   |  |  |  |  |  |
|                               | f) Key of the forklift after business hours (if applicable)   |  |  |  |  |  |
|                               | If YES; where is the key being kept? Attached to Forklift kept in Locked Drawers Other (Please Specify)   |  |  |  |  |  |
| About Alarm & Security System | a) Is there any burglar alarm system installed? If YES, please provide<br>the following details   |  |  |  |  |  |
|                               | Types of Burglar Alarm System       Location Installed         Image: Magnetic Contractor       Image: Motion detector         Image: Motion detector       Image: Motion detector         Image: Others ( please specify)       Image: Motion detector         Image: Detector ( please specify)       Image: Motion detector ( please specify)         Image: Detector ( please specify)       Image: Motion detector ( please specify)         Image: Detector ( please specify)       Image: Motion detector ( please specify)         Image: Detector ( please specify)       Image: Motion detector ( please specify)         Image: Detector ( please specify)       Image: Motion detector ( please specify)         Image: Detector ( please specify)       Image: Detector ( please specify)         Image: Detector ( please specify)       Image: Detector ( please specify)         Image: Detector ( please specify)       Image: Detector ( please specify)         Image: Detector ( please specify)       Image: Detector ( please specify)         I |  |  |  |  |  |
|                               | i. Name of OMS Operator:  |  |  |  |  |  |
|                               | ii. Type of connection to CMS Operator:   |  |  |  |  |  |
|                               | Designated Landed Line Common Landed Line   |  |  |  |  |  |
|                               | Common Fax GSM Dialer ( Please Specify location)  |  |  |  |  |  |
|                               | c. Is there any Maintenance Contract between the applicant & CMS operator? If YES, please state how frequent:   |  |  |  |  |  |
| About Safe Deposit Item       | Do You have a safe deposit? If YES, state the following information:  |  |  |  |  |  |





|   | a) Name Of Waker  |  |                    |                                       |                          |  |  |
|---|---|--|--------------------|---------------------------------------|--------------------------|--|--|
|   | b) Weight Of Safe Deposit   |  |                    |                                       |                          |  |  |
|   | c) Type of Safe Deposit   |  | Free Stand         | ding DBolted                          | to Floor Mounted to Wall |  |  |
|   | -   | all valuables secured in<br>re the item are kept   | safes when premi   | afes when premises are closed? If no, |                          |  |  |
|   |   | the keys of the safe(s) re<br>nises are closed for busi  |                    | remises when the                      | Yes No                   |  |  |
| About Theft or Burglary                                       |   | e any property kept in the please provide details  | e open (within per | imeter fencing)?                      | Yes No                   |  |  |
|   |   | Have thieves ever entered or attempted to enter Your premises? Yes No<br>If YES; please provide the following details: |                    |                                       |                          |  |  |
|   | No.   | Question   |                    | Description/Details                   |                          |  |  |
|   | 1   | When the entry was m   | ade                |                                       |                          |  |  |
|   | 2   | How was access gain  | ed                 |                                       |                          |  |  |
|   | 3   | 3 What precautions have been adopted to prevent recurrence   |                    |                                       |                          |  |  |
|   |   | Have any other premises occupied by You been so entered? If YES, please provide details                                |                    |                                       |                          |  |  |
| Claims History for the past three<br>(3) years                |   | Have You made any claim for loss by theft for the last 3 years?  |                    |                                       |                          |  |  |
|   | Ye  | Year         Premium Paid (RM)         Claim(s) Incurred         No. of Claim  |                    |                                       |                          |  |  |
|   |   |  |                    |                                       |                          |  |  |
|   |   |  |                    |                                       |                          |  |  |
| About Fire Protection on                                      | Is the property covered against Fire? If YES, please provide the following details:   |  |                    |                                       |                          |  |  |
| Property  |   |  |                    |                                       |                          |  |  |
|   | No.   | Name of  | Insurer/Takaful O  | perator                               | Sum Insured (RM)         |  |  |
|   |   |  |                    |                                       |                          |  |  |
|   |   |  |                    |                                       |                          |  |  |
| Has any takaful operator/<br>insurance company in respect of  | of     a) Declined to insure / cover you?     Yes     No       b) Required special terms to insure / cover you     Yes     No |  |                    |                                       |                          |  |  |
| any of the perils to which this<br>Application relates to the |   |  |                    |                                       |                          |  |  |
| following questions   | c) Cano   | c) Cancelled or refused to renew Your insurance / takaful ?  |                    |                                       |                          |  |  |
|   | If You have answered 'YES' for any of item above, please give details   |  |                    |                                       |                          |  |  |





| C. Beneficial Owner   |                  |                 |                  |  |  |
|---|------------------|-----------------|------------------|--|--|
| Other than the policy holder and nominated beneficiary, is there any individual or entity that have control over this policy or will receive benefits from this policy? |                  |                 |                  |  |  |
| Yes No  |                  |                 |                  |  |  |
| (Mandatory if the question above is a   | answered "Yes")  |                 |                  |  |  |
| Name  |                  |                 |                  |  |  |
| NRIC/Passport No.   |                  |                 |                  |  |  |
| Mailing address   | Postcode :       | Town :          | State :          |  |  |
| Residential Address<br>(If different from Mailing Address)  | Postcode :       | Town :          | State :          |  |  |
| Date of Birth   |                  |                 |                  |  |  |
| Nationality   |                  |                 |                  |  |  |
| Occupation  |                  |                 |                  |  |  |
| Name of Employer  |                  |                 |                  |  |  |
| Contact No.   | Home :           | Office :        | Mobile :         |  |  |
| D. Authorised Contact Person  | (s) of Applicant |                 |                  |  |  |
|   | Co               | ontact Person 1 | Contact Person 2 |  |  |
| *Name<br>(As per NRIC or Passport)  |                  |                 |                  |  |  |
| *Gender   |                  |                 |                  |  |  |
| *ID Type Number<br>ID Type (Old NRIC / Birth Cert /<br>Army ID / Police ID / Passport)  |                  |                 |                  |  |  |
| *New NRIC Number  |                  |                 |                  |  |  |
| *Nationality  |                  |                 |                  |  |  |
| *Date of Birth  |                  |                 |                  |  |  |
| *Country of Birth   |                  |                 |                  |  |  |
| *Designation  |                  |                 |                  |  |  |
| *Office Phone Number  |                  |                 |                  |  |  |
| Mobile Number   |                  |                 |                  |  |  |
| Email Address   |                  |                 |                  |  |  |

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#### E. Declaration

- 1. I/We have read and understand the contents of the proposal, including all notices therein.
- 2. I/we understand and agree that the contract of insurance that I/We have applied for shall only take effect on the date the contract of insurance has been issued by Etiqa General Insurance Berhad. I/We understand that the contract of insurance will only be issued following the assessment by Etiqa General Insurance Berhad, and provided that the full premium has been received by Etiqa General Insurance Berhad. I/We understand that general Insurance Berhad. I/We understand that the full premium has been received by Etiqa General Insurance Berhad. I/We understand that if the initial premium is paid by cheque, the contract of insurance will only take effect once the cheque has been cleared.
- 3. I/We understand that failure to take reasonable care in answering the questions may result in avoidance of My/Our contract of insurance, refusal or reduction of My/Our claim(s), change of terms or termination of My/Our contract of insurance.
- 4. I/We understand that the above duty of disclosure shall continue until the time My/Our contract of insurance is entered into, varied or renewed with Etiqa General Insurance Berhad.
- 5. I/We understand that I/We have a duty to inform Etiqa General Insurance Berhad immediately that this contract of insurance has been entered into, varied or renewed, whether any of the information given in this Proposal is inaccurate or has changed.
- 6. I/We agree to notify Etiqa General Insurance Berhad of any change in My/our business which would affect the risk profile during the period of insurance.
- 7. I/We confirm that the intermediary has fully explained the terms and conditions of the contract of insurance in a language that I/We understand and has presented and provided Me/Us with a product disclosure sheet.
- 8. I/We agree that any payment by Etiqa General Insurance Berhad to the account details provided by Me/Us in "Bank Account Details" of this Proposal, will be deemed as full payment and Etiqa General Insurance Berhad shall be released and fully discharged from further liability and demand in relation to the payment. I/We confirm that the bank account details are active and maintained in Malaysia.
- 9. I/We understand that premiums will be subjected to relevant charges or taxes as deemed necessary by the Malaysian tax authorities.
- 10. Personal Data Protection Act 2010 (PDPA)

I/We agree to allow Etiqa General Insurance Berhad to process My/Our personal data, including sensitive personal data, with the intention of entering into a contract of insurance in compliance with the provisions of the Personal Data Protection Act 2010.

I/We agree that any personal data collected or held by Etiqa General Insurance Berhad, whether contained in this Proposal or subsequently obtained, may be held, used, processed and disclosed by Etiqa General Insurance Berhad to individuals or organizations related to and associated with Etiqa General Insurance Berhad, or any selected third parties (within or outside Malaysia, including medical institutions, reinsurers, claim adjusters, claim investigators, solicitors, industry associations, regulators, statutory bodies, and government authorities), for the purpose of processing this Proposal, providing subsequent service related to it, and to communicate with Me/Us for such purposes.

I/We understand that I/We have a right to obtain access to, and to request correction of any personal data held by Etiqa General Insurance Berhad concerning Me/Us. I/We understand that such request can be made by completing the Access Request Form available at all Etiqa General Insurance branches or contacting Etiqa General Insurance Berhad via email at pdpa@etiqa.com.my. I/We understand that in accordance with the provisions of the PDPA, I/We may contact the Customer Service Centre at Etiqa Oneline 1300 13 8888 for the details of My/Our personal data and that such information shall only be granted upon verification of My/Our identification.

I/We agree that Etiqa General Insurance Berhad share My/Our personal data within the Maybank Group and selected third parties, as Etiqa General Insurance Berhad deems fit, and I/We may receive marketing communication from Etiqa General Insurance Berhad or from these other third parties about products and services that may be of interest to Me/Us. (Please tick Your choice below).

Yes

L No

Signature of Applicant / Company's Stamp Date : \_\_\_\_\_

Date : \_\_

\*Witness must be at least 18 years of age and sound mind

#### F. Document Checklist

#### To be completed by Intermediaries

| No | Document   |     |  | Document Availability |  |  |
|----|--|-----|--|-----------------------|--|--|
| 1. | Duly Completed Proposal Form   | Yes |  | No                    |  |  |
| 2. | Documentation to support the information needed requested in the Proposal Form | Yes |  | No                    |  |  |
| 3. |  | Yes |  | No                    |  |  |
| 4. |  | Yes |  | No                    |  |  |

Note: This list is not exhaustive, additional requirement may be required if deemed necessary.





| G. Office Use Only |  |                    |  |  |
|--------------------|--|--------------------|--|--|
| Source             |  | Channel            |  |  |
| Sales Channel Name |  | Sales Channel Code |  |  |

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