



## MEDIA RELEASE

### FOR IMMEDIATE RELEASE

16 March 2020

### ETIQA WILL COVER THE COST OF COVID-19 TREATMENT FOR TRAVELLERS

**Kuala Lumpur** – Etiqa is providing medical coverage for selected travellers who purchased travel insurance or takaful from Etiqa, and require medical treatment for Covid-19 during the course of their travels. This is a special waiver, as standard policies for travel insurance do not provide coverage for any communicable diseases which require quarantine by law. With this waiver, medical coverage is now applicable to customers who purchased Etiqa’s annual travel policies or certificates, and for those who purchased single trip travel policies or certificates prior to the World Health Organization (WHO) Pandemic announcement on 11 March, 2020.

Kamaludin Ahmad, Group CEO, Etiqa Insurance and Takaful said, “Given the gravity of the situation with Covid-19, Etiqa would like to ease some of the uncertainty and worry weighing down on those with our travel plans or certificates. We wish to assure that for travelers affected, Etiqa is making an exception to provide the necessary medical coverage for customers who might be needing treatment for Covid-19 while they are overseas,” he added.

For those who require medical attention during their travels, please call the Emergency Travel Helpline at +603- 2785 6565, or WhatsApp us +603- 2780 4677. For enquiries outside of business hours, you can reach us at [travelclaimscare@etiqa.com.my](mailto:travelclaimscare@etiqa.com.my).

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### About Etiqa

Etiqa is a true multi-channel distributor of Insurance and Takaful products via its 10,000 agency force, 46 branches and 17 offices, over 490 bancassurance network (via Maybank branches, third-party banks, as well as co-operatives and brokers) through its presence in Malaysia, Singapore, the Philippines and Indonesia.

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