

Campaign Information

Campaign Name	FREE 50km Towing Assistance for Motorcycles above 250cc
Campaign Description	Complimentary Etiqa Auto Assist Care services (Towing Assistance) for new or renewal Etiqa Comprehensive Motorcycle Insurance policies/Takaful certificates
Campaign Period	22 June 2023 – 22 September 2023
Campaign Eligibility	<ul style="list-style-type: none"> ▪ Renewing Etiqa Comprehensive Motorcycle Insurance policies /Takaful certificates customers with motorcycles above 250cc ▪ New business Etiqa Comprehensive Motorcycle Insurance/Takaful customers with motorcycles above 250cc
Campaign Offer	<ul style="list-style-type: none"> ▪ FREE 50km towing assistance (one-way) per case basis for accidents/breakdowns within Period of Insurance/Takaful coverage ▪ Subsequent towing distance is chargeable at RM3 per kilometre
Campaign Terms & Conditions	<ul style="list-style-type: none"> ▪ Only valid for private motorcycles with Etiqa Comprehensive Motorcycle Insurance policies/Takaful certificates (third-party and third party fire & theft coverage plans are excluded) ▪ Only valid for new sign-ups/renewals during the Campaign Period ▪ Available only in Peninsular Malaysia (Sabah and Sarawak are excluded) ▪ The FREE 50km (one-way) towing assistance is provided to help tow private motorcycles that cannot be ridden or pushed as a result of damages due to accidents/breakdowns to the nearest Etiqa Panel Workshops or the customer's preferred motorcycle workshop ▪ If the towing distance exceeds 50km, the customer will be charged separately at RM3 per kilometre

Campaign Terms & Conditions

General Information	<ul style="list-style-type: none"> ▪ The 'FREE 50km Towing Assistance for Motorcycles above 250cc' campaign applies to all private motorcycles with comprehensive Motorcycle Insurance policies/Takaful certificates under Etiqa General Insurance Berhad and Etiqa General Takaful Berhad ▪ This campaign is offered from 22 June 2023 – 22 September 2023 ("Campaign Period") ▪ Etiqa reserves the right to terminate the campaign at any time
Benefits	<ul style="list-style-type: none"> ▪ Customers who renew or sign up for Etiqa's Comprehensive Motorcycle Insurance/Takaful plan during the Campaign Period will enjoy FREE towing assistance of up to 50km (one-way) during the one-year Period of Insurance/Takaful coverage
Contact Point	For enquiries related to the campaign, please contact: Etiqa Online: 1-300-13-8888 Etiqa Live Chat: https://eti.qa/livechat Etiqa Auto Assist Care: 1-800-88-6491
How To Sign Up For Etiqa's Comprehensive Motorcycle Insurance/Takaful plan	Sign-up is available via the following channels: <ul style="list-style-type: none"> ▪ Etiqa Branches ▪ Etiqa Agents ▪ Etiqa Online Telesales centre ▪ www.etiqa.com.my ▪ www.motortakaful.com ▪ Maybank Branches/Auto Finance Centres

Frequently Asked Questions

1. What is the 'FREE 50km Towing Assistance for Motorcycles above 250cc' campaign?

It is a campaign to provide complimentary towing assistance for motorcycles above 250cc to renewing or new Etiqa Comprehensive Motorcycle Insurance/Takaful customers. Third party and third party fire & theft coverage plans are excluded.

2. When is the campaign period?

The campaign will run from 22 June 2023 to 22 September 2023.

3. What is the campaign offer?

Customers who renew or sign up for Etiqa's Comprehensive Motorcycle Insurance/Takaful plan during the campaign period will enjoy FREE towing assistance of up to 50km (one-way) within the Period of Insurance/Takaful coverage. This campaign is valid for motorcycles above 250cc only.

4. Who can participate in this campaign?

This campaign is open to all Etiqa and non-Etiqa customers who renew or sign up for Etiqa's Comprehensive Motorcycle Insurance/Takaful plan under Etiqa General Insurance Berhad or Etiqa General Takaful Berhad, with a cubic capacity motorcycle of above 250cc.

5. Where can I renew/sign up for an Etiqa Motorcycle Insurance/Takaful plan?

You can renew or sign up directly via Etiqa Branches, Etiqa Agents, Etiqa Online Telesales centre, Etiqa's digital platforms at www.etiqa.com.my and www.motortakaful.com, and Maybank Branches/Auto Finance Centres.

6. Am I eligible for this campaign if my previous motorcycle Insurance/Takaful plan was not by Etiqa?

Yes, this campaign is open to new or existing or new customers who renew or sign up for Etiqa's Comprehensive Motorcycle Insurance/Takaful plan.

7. Will I be able to enjoy the FREE 50km (one-way) towing assistance under this campaign if I renew or sign up for an Etiqa Comprehensive Motor Insurance/Takaful plan on 23 September 2023?

No, this campaign will end on 22 September 2023.

8. My Etiqa Motorcycle Insurance/Takaful plan will expire on 25 September 2023. If I renew my Insurance/Takaful plan within the Campaign Period (22 June 2023 to 22 September 2023), will I be eligible for the FREE 50km (one-way) towing assistance?

Yes, you will be able to enjoy the FREE 50km (one-way) towing assistance as per the campaign terms and conditions stipulated above.

9. Who can I contact if I require more information about this campaign?

Please contact your Insurance/Takaful agent or reach out to us via the Etiqa Customer Service touch points below:

Etiqa Online: 1-300-13-8888

Etiqa Live Chat: <https://eti.qa/livechat>

Etiqa Auto Assist Care: 1-800-88-6491