

Lim Tayar Service Deals

Campaign Terms & Conditions (T&C) and Frequently Asked Questions (FAQ)

Version 1.0



Campaign Information

Campaign Name	Lim Tayar Service Deals
Campaign Duration	14 September 2022 – 14 October 2022
Campaign Eligibility	Etiqa Motor Customers Only
Service Partner	This campaign is a joint collaboration between Etiqa General Insurance Berhad, Etiqa General Takaful Berhad ("Etiqa"), and Lim Tayar (owned by C.K.L. Holdings Sdn. Bhd.)
Participation Method	Step 1: Download the Etiqa Smile app & set up an account Step 2: Visit any Lim Tayar outlet Step 3: Present your Etiqa Motor Insurance or Takaful plan under "My Coverage" in your Etiqa Smile app Step 4: Enjoy RM35 off your total bill
Promotional Offer	RM35 off oil and/or auto fluid change (Engine/Auto Transmission/ Brakes)
Location	All Lim Tayar outlets (Located in Klang Valley & Negeri Sembilan)

Campaign Terms & Conditions

Terms & Conditions	<ul style="list-style-type: none">▪ This campaign is open to all Etiqa customers with a valid Etiqa Motor Insurance or Takaful plan▪ This RM35 discount will be deducted from the total bill upon payment and can only be used once (1) per registered vehicle covered by Etiqa Motor Insurance or Takaful▪ This campaign will cease once all available stocks are redeemed, or when the campaign period ends, whichever comes first▪ This RM35 discount is only valid for in-store purchases and servicing at all Lim Tayar outlets▪ This RM35 discount is only valid for private vehicles (compact, sedan, and MPV) and is not valid for vehicles used for commercial purposes▪ This RM35 discount cannot be used together with other ongoing promotions and discounts, and is not exchangeable for cash or any other products at Lim Tayar▪ This RM35 discount is not valid for cash & carry and credit account customers▪ Lim Tayar reserves the right to amend/cancel this campaign at any time
Package & Price	Price range varies according to car models: <ul style="list-style-type: none">▪ Deal #1: Engine oil + oil filter + service fee RM181 – RM364▪ Deal #2: Auto transmission fluid + service fee RM80 – RM233▪ Deal #3: Brake fluid + 3M brake cleaner + service fee RM110 – RM145

Contact Point	Lim Tayar Tel: +603 6203 2020 Email: enquiry@ckl.com.my						
Participating Outlets	Available at all Lim Tayar outlets. Please refer to https://limtayar.com.my/our-stores/ for the contact and address information of all Lim Tayar outlets.						
Operating Hours	<p>Operating hours* for all Lim Tayar outlets are as below:</p> <table border="1"> <thead> <tr> <th>Day</th> <th>Time</th> </tr> </thead> <tbody> <tr> <td>Monday – Saturday</td> <td>9:00AM – 6:00PM</td> </tr> <tr> <td>Sunday</td> <td>9:00AM – 5.30PM</td> </tr> </tbody> </table> <p>*Note: Subject to changes during festive/public holidays</p>	Day	Time	Monday – Saturday	9:00AM – 6:00PM	Sunday	9:00AM – 5.30PM
Day	Time						
Monday – Saturday	9:00AM – 6:00PM						
Sunday	9:00AM – 5.30PM						
Payment Method	Payment can be made via cash, credit card, debit card, or Duit Now at all Lim Tayar outlets						
Etiqa General Terms and Conditions	<ol style="list-style-type: none"> 1. Etiqa shall not be responsible or held liable in any manner whatsoever in respect of technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/or processing of the transaction performed at Lim Tayar outlets, the same is not caused by Etiqa nor the determination of the Participants' eligibility for the Campaign. 2. Etiqa reserves the right to amend, shorten, cancel, suspend or terminate this Campaign or any part thereof with prior notice. Such notice may be published by Etiqa via social media and website and/or through any other mode of communication as by Etiqa. It shall be the responsibility of the User to be informed of or otherwise seek out any such notice validly posted. 3. For the avoidance of doubt, the amendment, shortening, cancellation, suspension or termination of this Campaign by Etiqa shall not entitle the User or any other persons whatsoever to any claim or compensation against Etiqa for any losses or damages suffered or incurred as a direct or indirect result of the such amendment, shortening, cancellation, suspension or termination. 4. Etiqa shall not be liable for any losses, damages or costs incurred or suffered by any User as a result of participating in this Campaign. Furthermore, Etiqa shall not be liable for any default of its obligations under the Campaign due to any force majeure event which includes but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Etiqa. 5. The Terms and Conditions stated herein shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia. 6. Etiqa is entitled to, at its discretion, disqualify/reject any User who does not comply with the Terms and Conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign. Tampering shall include fraudulent activities 						

	<p>involving any act of deceit and/or deception and/or cheating with regards to the Campaign.</p> <p>7. Any variation (of any of the Terms and Conditions stated herein) shall be binding on the User (through any notice displayed at the social media & website).</p> <p>8. By participating in this Campaign, Users agree and consent to allow his/her personal data being collected, processed and used by Etiqa in accordance with Etiqa Privacy Notice, which may be viewed on www.etiqa.com.my (“Etiqa’s Privacy Notice”). Users are welcome to seek clarification from Etiqa should any of the Terms and Conditions be not fully understood.</p> <p>9. In addition, and without prejudice to the terms in the Etiqa’s Privacy Notice, Users agree and consent to his/ her personal data or information being collected, processed and used by Etiqa for:</p> <ul style="list-style-type: none">a. the purposes of the Campaign; andb. marketing and promotional activities conducted by Etiqa, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Users agrees to co-operate and participate in all reasonable advertising and publicity activities of Etiqa in relation to the Campaign.
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Frequently Asked Questions:

1. Who is Lim Tayar and what do they do/sell?

Lim Tayar is a one-stop vehicle maintenance centre offering a wide range services and car spare parts for sale.

2. What are the services that offer this discount?

This RM35 discount is only valid for an oil and/or auto fluid change for the engine, auto transmission, or brakes of your car. The RM35 discount will be deducted from the total bill when you make payment.

3. Can I use this RM35 discount for multiple vehicles that I own?

Yes. This RM35 discount can be used for multiple vehicles, subject to a one-time use for each vehicle that is covered by Etiqa Motor Insurance or Takaful.

4. What are the steps to enjoy this RM35 discount?

Step 1: Download the Etiqa Smile app & set up an account

Step 2: Visit any Lim Tayar outlet

Step 3: Present your Etiqa Motor Insurance or Takaful plan under "My Coverage" in your Etiqa Smile app

Step 4: Enjoy RM35 off your total bill

5. Where can I download the Etiqa Smile app?

For Android users, please go to the Google Play Store or Huawei App Gallery, and search "Etiqa Smile".

For Apple users, please go to the Apple App Store and search "Etiqa Smile".

6. Where can I find my Etiqa Insurance or Takaful plan in the Etiqa Smile app?

Once you have registered for an account on the Etiqa Smile app, select the "My Coverage" icon from the menu and your Etiqa Insurance or Takaful plan(s) will be displayed.

7. Can I enjoy this RM35 discount if I am not an Etiqa customer or if my Etiqa Insurance or Takaful plan(s) has expired?

No, this RM35 discount is exclusive to existing Etiqa customers with a valid Etiqa Motor Insurance or Takaful plan only.

8. Can this RM35 discount be used for purchases via Lim Tayar's online store?

No, this RM35 discount can only be used at Lim Tayar's physical outlets.

9. Where can I view the locations of Lim Tayar outlets?

The location of all Lim Tayar outlets is available on their official website at <https://limtayar.com.my/our-stores/>.

10. Who do I contact if I am facing difficulties or issues regarding this campaign?

You may contact Lim Tayar via the following options:

Email: enquiry@ckl.com.my

Hotline: +603 6203 2020